



**Connecticut
Children's**

Care Network

To Our Valued Patients

Our practice is a member of the Connecticut Children's Care Network. The Care Network is a clinically integrated network (CIN) that includes independent primary care pediatric practices throughout the state, in addition to Connecticut Children's Specialty Group primary care and specialty pediatric providers.

The goal of the Care Network is to improve quality; affordability; and patient experience by providing participating practices with services that help manage whole-person care in between office visits. Through our contracts with Aetna, Anthem, Cigna, ConnectiCare and the State's PCMH+ program, we receive data related to hospital admissions and discharges, ED visits and chronic or multiple complex diagnoses. As a member of the Care Network, we also partner with Connecticut Children's Center for Care Coordination to offer support for our patients. The Care Coordination Team helps our patients stay healthy by connecting them with appropriate services across the continuum of care.

Our goal is to utilize all of the services available through our network to meet your and your children's unique needs. Collaborating with the Center for Care Coordination will enable us to better understand and address family-specific challenges and we are excited to begin this important work. The Connecticut Children's Care Coordination team may contact you to offer assistance following certain health events, such as a complex diagnosis or a discharge from the hospital.

We encourage you to engage with the Care Coordination team if they contact you directly. Please know that we will collaborate on your/your children's care plan and ensure that your primary or specialty provider receives copies of all care coordination notes from the team. This will increase our awareness of what is happening between visits to our office so that we can address any barriers to care in a timely manner. Care coordination services are provided at no cost to any patient/family and your insurance plan will not be billed.

