

Clinical Quality & Efficiency Metrics List 2026

Category	Metric	Aetna	Anthem	Anthem-CT	CTCare	Cigna
Utilization	• Adults' Access to Preventive/Ambulatory Health Services					≥ 20y
	• Child and Adolescent Well-Care Visits (3-21y)	✓	✓	✓	✓	3-11y
	• Well-Child Visits Ages 0-30 Months (0-15, 15-30)	✓	15-30 mo	✓	✓	
Prevention & Screening	• Childhood Immunization Status (Combo 10: by 2 nd birthday) 4 DTaP, 4 PCV, 3 IPV, 3 Hib, 3 HepB, 2 or 3 RV, 2 Influenza, 1 MMR, 1 VZV, 1 HepA	✓			✓	
	• Chlamydia Screening 16-24y			✓	✓	
	• Depression Screening and Follow Up (12y+)			HEDIS		✓
	• Developmental Screening in the First Three Years of Life			✓		
	• Immunizations for Adolescents (Combo 2: by 13 th birthday) 1 Meningococcal conjugate, 1 Tdap vaccine, 2 or 3 HPV	✓		✓		
	• Social Determinants of Health Screen (18+)					✓
	• Tobacco Use: Screening and Cessation Intervention					≥ 18y
Acute & Chronic Conditions	• Asthma Medication Ratio (<18y and 18y+)			✓		
	• Diabetes Care-HbA1c result ≤ 8.0					✓
	• Diabetes Care-Kidney Health Evaluation		✓	✓		
	• Diabetes Glycemic Control ≤ 9.0			✓		
	• Eye Exam for Patients with Diabetes					✓
Other	• Avoidable ER visits per 1,000 members per year	✓				
	• Brand Formulary Compliance Rate: <18y and 18y+		✓			
	• CT/MRI Visits per 1,000	✓				
	• Follow Up After ED Visit for Mental Illness-7 Day (<18y & 18y+)		✓	✓		
	• Impactable acute inpatient admissions per 1,000 members per year	✓				
	• Laboratory Steerage Preferred Setting	✓				
	• Observed/Expected ED Utilization-18y+		✓			
	• Outpatient Steerage Preferred Setting	✓				
	• Patient Experience					✓
	• Plan All Cause 30 Day Readmission (18y+)		✓	✓		
	• Potentially Avoidable ED Visits: <18y		✓			
	• Radiology Steerage Preferred Setting	✓				
	• Readmit Rate (30-day readmission rate)	✓				
• Rx Steerage - Generic Utilization (Top 12)	✓					