

HOW TO READ YOUR NEW BILLING STATEMENT

FIRST PAGE

First page shows a snap shot of your account on a specific date and summarizes the information providing a quick view of the status of your account.

Your Information

- Mailing Address
- Account Number
- Statement Date
- Invoice Number
- Coverages on Account

Account Summary

- Total Hospital Charges
- Total Professional Charges
- Due Date
- Amount Due
- Payment Plan Information

Pay Your Bill On-line

- Convenient Payment Options
- MyChart QR Code
- MyChart Webpage Hyperlink

Important Message


- Important Account Status Messages or Notifications

Customer Service

- Patient Billing Contact Information
- Alternate Payment Options

Payment Coupon

- Tear Off Payment Coupon. Return With Payments Made by Mail.
- Due Date
- Amount Due
- Credit Card Payment Option
- Mail Payments to:
PO Box 418779 Boston, MA 02241-8779
- Check Payable to:
Connecticut Children's Medical Center
- Check Box to Indicate a Change of Address or Coverage.



10 main street
PLAINVILLE CT 06062

Account Number: 1252
Statement Date: 11/20/25
Invoice Number: 1041711036



Coverages on Account
Primary: Anthem
Secondary:
Tertiary:

Thank you for entrusting Connecticut Children's with your child's care.

Account Summary	
Patient: [REDACTED]	
Hospital Charges	3,513.60
Professional Charges	534.60
Your current balance	4,048.20
Amount due by December 18, 2025	\$4,048.20

For information about payment plans, contact Customer Service 860.837.6170.

Pay Your Bill Online

MyChart, the easiest way to view your statements, make payments, create estimates, schedule appointments, and more!

Visit this link:
<https://mychart.connecticutchildrens.org/MYC-FRD/>

Or, scan the QR code with your smartphone for quick access to MyChart Guest Pay by using your account information below.


Guarantor ID: 1252 Name: [REDACTED]

Important Message


Our records indicate that you have an outstanding balance that is past due for the services provided on the date listed on this statement. We kindly request that you remit payment in full. Thank you.

For questions regarding your bill, please call our patient billing department at 860.837.6170, Mon-Fri 8 am - 4:30 pm.
You may also text us at 860.390.5010 or email us at copatientbilling@connecticutchildrens.org.


Additional Payment Options



Pay by Phone
Call 860.837.6170
Available 24 hours.




Pay by Mail
Complete the form below and return in the enclosed envelope.



Need Financial Aid?
See reverse side for additional information about financial aid.

Detach this portion and return with your payment made payable to Connecticut Children's Medical Center.






10 Columbus Blvd.
Hartford, CT 06106

Amount Due: **\$4,048.20**

Due By: **12/18/25**

Amount Enclosed \$ [REDACTED]


Select One:   

Account #1252 Statement Date 11/20/25

Cardholder		
Card #	Exp Date	Sec Code
Signature		

Mail Payment To:
CONNECTICUT CHILDREN'S MEDICAL CENTER
P.O. BOX 418779
BOSTON, MA 02241-8779

My address or insurance information has changed.
Changes on reverse side.



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SECOND and CONSECUTIVE PAGES

Second and consecutive pages include detailed information of visits and transactions.

Professional and Hospital Charge Details

- Visit Specific Number
- Date of Service
- Charge Description and Amount
- Insurance Adjustments, Payments, Amounts Pending
- Patient Adjustments and Payments




Account Number: 1252
 Statement Date: 11/20/25
 Invoice Number: 1041711036
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Connecticut Children's Specialty Group 2129236 Turtle.Kid Physician Pediatrics, MD				
Date	Description	Charges	Pmts/Adjs	Patient Balance
06/08/21	Office/Outpatient Established Mod Mdm 30-39 Min	290.00		
	Patient Adjustments		-116.00	
	Your Responsibility - Professional Charges			174.00

Connecticut Children's Specialty Group 2131208 Turtle.Kid Physician Pediatrics, MD				
Date	Description	Charges	Pmts/Adjs	Patient Balance
08/31/22	Office/Outpatient Established High Mdm 40-54 Min	402.00		
	Patient Adjustments		-160.80	
	Your Responsibility - Professional Charges			241.20

Connecticut Children's Specialty Group 2131263 Turtle.Kid Physician Pediatrics, MD				
Date	Description	Charges	Pmts/Adjs	Patient Balance
09/06/22	Office/Outpatient Established Low Mdm 20-29 Min	190.00		
	Patient Adjustments		-79.60	
	Your Responsibility - Professional Charges			119.40

Connecticut Children's 2131428 Turtle.Kid Outpatient				
Date	Description	Charges	Pmts/Adjs	Patient Balance
10/14/22	EEG	5,856.00		
	Patient Adjustments		-2,342.40	
	Your Responsibility - Hospital Charges			3,513.60
	Balance Due			4,048.20



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BACK PAGE

Back page provides additional information regarding Customer Service, Financial Assistance, and MyChart portal.

Thank you for choosing Connecticut Children's

We hope you had a pleasant experience with us and thank you for entrusting us with your child's care. Our teams are here to help navigate the financial aspects of you/your child's healthcare.

Need help understanding your bill?

Our agents are available by phone, email, or text, and now Chat.

Phone: 860.837.6170
 Email: ccpatientbilling@connecticutchildrens.org
 Text: 860.390.5010

Chat with us...

You can now chat live with our Billing and financial counseling team by visiting our website and selecting the chat prompt at the bottom right of the page.

For more information about our billing practices and resources available to you, scan the QR code or visit our Billing and Finances website at <https://www.connecticutchildrens.org/billing-and-finances/>

- Paying Online
- Price Transparency Grids
- Participating Insurances
- No Surprise Medical Bills
- Understanding Different Fees
- Financial Assistance Application

FINANCIAL ASSISTANCE AVAILABILITY

Generally, patients may be eligible for full or partial financial assistance based on their family size and income in comparison to the Federal Poverty Guidelines (FPL):

Size of Family Unit	Full/Partial Free Care up to these Income Intervals
1	\$78,250.00
2	\$105,750.00
3	\$133,250.00

*Alternative assistance may also be available in cases of medical hardship or through various public assistance programs.

Visit our portal and sign up for MyChart to take advantage of all the benefits in coordination of your child's Clinical care and financial support.

- Manage Appointments
- Access Health Record information
- Communicate with your child's care team
- Receive important reminders and alerts
- View your billing
- Create an estimate
- Generate an itemized bill
- Apply for Financial Assistance
- Setup Payment Plans

Connecticut Children's | MyChart by Epic

Benefits of MyChart: Beneficios de MyChart:

Ask Questions of your Doctors & Nurses
Pregunte preguntas a sus Médicos y Enfermeras.

Quick & Easy Access to Test Results, Doctor's Notes, Questionnaires, Letters, and Forms
Acceso Rápido y Fácil a Resultados de Pruebas, Notas de Médicos, Cuestionarios, Cartas y Formularios.

Schedule & Change Appointments
Programar o Cambiar Citas.

Check-in Ahead of Time to Skip Lines
Regístrate con anticipación para evitar las líneas.

See & Create Estimates to Plan for Cost of Care
Ver y Crear Estimaciones para Planear el Costo de Cuidado.

Pay Bills & Setup Payment Plans
Pagar Facturas y Configurar Planes de Pago.

Have feedback or Concerns Write to:
 Connecticut Children's
 Attn: CBD
 P.O. Box 418779
 Boston, MA 02241-8779

Customer Service - Patient Billing

Financial Assistance Information

MyChart Portal Information