

Clinical Quality & Efficiency Metrics List 2026

Category	Metric	Aetna	Anthem	Anthem-CT	CTCare	Cigna
Utilization	Adults' Access to Preventive/Ambulatory Health Services					≥ 20y
	Child and Adolescent Well-Care Visits (3-21y)	√	√	√	√	3-11y
	Well-Child Visits Ages 0-30 Months (0-15, 15-30)	√	15-30 mo	√	√	
Prevention & Screening	Childhood Immunization Status (Combo 10: by 2 nd birthday) 4 DTaP, 4 PCV, 3 IPV, 3 Hib, 3 HepB, 2 or 3 RV, 2 Influenza, 1 MMR, 1 VZV, 1 HepA	√			√	
	Cervical Cancer Screening					√
	Chlamydia Screening 16-24y			√	√	
	Depression Screening and Follow Up (12y+)			HEDIS		√
	Developmental Screening in the First Three Years of Life			√		
	Immunizations for Adolescents (Combo 2: by 13 th birthday) 1 Meningococcal conjugate, 1 Tdap vaccine, 2 or 3 HPV	√		√		
	Social Determinants of Health Screen (18+)					√
Tobacco Use: Screening and Cessation Intervention					≥ 18y	
Acute & Chronic Conditions	Diabetes Care-HbA1c result ≤ 8.0					√
	Diabetes Care-Kidney Health Evaluation		√	√		
	Diabetes Glycemic Control ≤ 9.0			√		
	Eye Exam for Patients with Diabetes					√
Other	Avoidable ER visits per 1,000 members per year	√				
	Brand Formulary Compliance Rate: <18y and 18y+		√			
	CT/MRI Visits per 1,000	√				
	Follow Up After ED Visit for Mental Illness-7 Day (<18y & 18y+)		√	√		
	Impactable acute inpatient admissions per 1,000 members per year	√				
	Laboratory Steerage Preferred Setting	√				
	Observed/Expected ED Utilization-18y+		√			
	Outpatient Steerage Preferred Setting	√				
	Patient Experience					√
	Plan All Cause 30 Day Readmission (18y+)			√	√	
	Potentially Avoidable ED Visits: <18y			√		
	Radiology Steerage Preferred Setting	√				
	Readmit Rate (30-day readmission rate)	√				
Rx Steerage - Generic Utilization (Top 12)	√					