THE CONNECTICUT PROGRAM
FOR CHILDREN WITH DIABETES

DIABETES PHONE CALLS

Who Are My Providers?

Diabetes Educator: ________________________

APRN: _________________________________

Physician: ______________________________

EMERGENCY CALLS (24 hour availability) ......................... (860) 837-6700 #1
ASK FOR DOCTOR ON CALL FOR PEDIATRIC DIABETES/ENDOCRINOLOGY

What is an Emergency?

Who should I call?

*We want to give families with emergencies the necessary time they deserve so Please do not call the emergency number for non-urgent concerns*

**Emergency:**
“Diabetes Specialist on call”
Emergency # (860) 837-6700
Option #1
Available 24 hours
Office Hours: 8:00 am - 4:30 pm
Answering service picks up at lunch (12p – 1p) and after hours

**ONLY IF:**
- Your child is vomiting or unable to eat and you have already given insulin OR you want to know how much insulin to give.
- *Your child will always need some insulin even if they are not eating.
- Illness with MODERATE to LARGE ketones in the urine.
- High blood sugars with MODERATE to LARGE ketones.
- Insulin Pump Failure IF you are unsure what to do for back up insulin.
- After giving Glucagon for a severe low blood sugar.
- Extreme error in insulin dose.

**Not an emergency:**
Diabetes Educators
Call the main numbers 860-837-6700 and ask to speak to or leave a message for a diabetes educator.

Please do not call a diabetes educator for emergencies, use the emergency number. They may not be available immediately.
Available Monday-Friday 8:00 am-4:30 pm
*Non-urgent calls may be returned within 1-2 business days.

**IF:**
- Your child has high blood sugars but does not have MODERATE to LARGE ketones.
- You would like to review recent blood sugars, and make dose adjustments—please try to provide access to your logbook (via email, fax, mychart) or upload your device (cgm or pump)to be viewed.
- You need school, camp, daycare, or any other standard forms.
- You have any general Diabetes education questions.