



Dear Valued Patient,

This notice is to inform you of billing considerations when visiting Connecticut Children's Urgent Care Center. This site is fully licensed as an Urgent Care Center by the State of Connecticut. However, some insurers treat our Urgent Care Center as a regular physician office for purposes of claims processing.. If this is how your insurer processes the claim for your visit, you may be subject to a primary care or specialist co-pay/deductible instead of an urgent care co-pay/deductible.

We encourage you to contact your insurance company with questions in regards to how they will process your bill at our Urgent Care Center.

At Connecticut Children's, we value our patients and will continue to do our best to support you through the complexities of healthcare billing and reimbursement. If you have any questions at after receiving your bill, please contact our customer service at 860-545-9000.

Thank you,

Connecticut Children's Finance Team