**In-Person Encounter**

- Standard clinical care
- Strongly encourage telemedicine visit if possible and clinically appropriate

**Telephone Encounter**

- Transfer call to RN (or provider if RN not available) to determine risk for COVID-19 [see box to right*]
- Strongly encourage telemedicine visit if possible and clinically appropriate

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**Important Note on Aerosol Generating Procedures:**

Some procedures performed on COVID-19 patients could generate infectious aerosols (such as nebulizer treatments or open suctioning of airways).

Please use extreme precaution in the outpatient setting as negative pressure rooms are not available.

- Strongly consider restricting aerosol generating procedures and ask patient families to bring patient’s MD’s (if available) prior to their visit.
- Limit the number of providers during the procedure.
- Utilize N-95 masks and other appropriate PPE.
- Clean and disinfect surfaces promptly per CDC recommendations.

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**CLINICAL PATHWAY: Community Primary Care COVID-19 Screening Algorithm**

**Questions about COVID-19?**

- CT Children’s One Call COVID-19 Hotline: 833-226-2362
- CT Children’s COVID-19 Internet Page

In the last 2 weeks, has the patient or a household member had NEW symptoms of:

- Fever greater than 100.3°F?
- Respiratory symptoms (such as cough, runny nose, or shortness of breath)?
- Loss of taste/smell?
- Nausea, vomiting or diarrhea?
- Fatigue, muscle or body aches, or chills?
- Headache?
- Sore throat?

In the last 2 weeks, has the patient or household member:

- Traveled to a high risk location or outside of the country?

In the last 4 weeks, has the patient or a household member:

- Had a positive COVID-19 test?
- Lived in the same house with someone with confirmed or suspected COVID-19?
- Been within 6 feet of someone with confirmed or suspected COVID-19?

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**DISPOSITION:**

- Patient stable (does not require admission to hospital):
  - Refer to CDC’s Guidance on Home Care (Not Requiring Hospitalization)
  - Follow office procedures for follow up (telemedicine encouraged if appropriate) and/or offer telemedicine visit with CT Children’s Infectious Disease and Immunology (can call CT Children’s One Call 833-226-2362)
  - Refer to COVID-19 Cardiology Return to Play Algorithm
  - Ensure patient and family is quarantined at home per CDC/DPH recommendations
    - CDC’s Guidance for Preventing Spread of COVID-19
    - CDC’s Guidance for Discontinuing Home Quarantine
    - CDC’s Guidance for Discontinuing Home Quarantine for Immunocompromised Individuals
  - If sending for testing based on CDC Recommendations, order via pediatric testing sites (Appendix A)
    - Note: positive results must be reported to DPH online
  - Patient stable but requires higher level of care:
    - Notify local ED of patient arrival and ensure patient continues to wear a mask
      - CT Children’s One Call (Hartford): 833-733-7669 (833-PEDSNOW)
      - Danbury Emergency Department: 203-739-7101
      - Norwalk Emergency Department: 203-852-2143
  - Patient unstable:
    - Call 911 for EMS transfer to local ED
    - Notify local ED of patient arrival as above
    - Ensure patient continues to wear a mask if able

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**Notification and Testing:**

- In-Person Encounter:
  - RN to immediately contact provider
  - Provider to determine need for testing based on CDC recommendations
  - Testing can be ordered via pediatric testing sites (Appendix A)
    - Note: positive results must be reported to DPH online
  - For follow up, offer telemedicine visits if possible and clinically appropriate

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**NEXT PAGE**
TESTING CENTERS ACCEPTING PEDIATRIC PATIENTS

Bridgeport Hospital

- 226 Mill Hill Avenue, Bridgeport
- 831 Boston Post Road, Milford
- Open 7 days a week 7am to 8pm
- The order in EPIC is LAB10811 or they can search COVID 10 SARS-2.
- If a physician doesn’t have EPIC they can fill out the form on the Yale website, https://www.ynhhs.org/patient-care/covid-19/covid-19-testing.aspx click on Instructions for physicians (PDF). Or send an office facesheet with the following information: Patients name, DOB, DX Z03.818 and J06.19, copy of the patients insurance card, copy of the patients driver’s license, best contact phone number for the patient and test name “LAB10811 COVID 19 SARS-2 quest orderable”. Fax to 203-688-5562 or 203-688-7340.
- The patient will need to wait for the central scheduler to call them to find out when and where the patient needs to go
- Hotline 833-275-9644. Open 7 days a week 7am to 8pm
- **Uses viral PCR test**

Bridgeport: St Vincent’s Medical Center – all ages

- 2979 Main St, Bridgeport
- Open Monday through Saturday 8am to 4pm, Sunday 8am to noon.
- Enter order on EPIC, submit form online, or send order by email
- HHC will contact patient to schedule testing.
- Hotline 833-621-0600
- **Uses viral PCR test**

Bristol Hospital is no longer a testing site.

Brookfield Patient Service Center – **Order needs to be from NuVance Medical Staff**

- 401 Federal Road, Brookfield
- The doctor needs to fax (203-739-1514) an order
- Tuesday, Wednesday, Friday 1:00-4:00pm
- The number to schedule is 203-739-4344
- Hotline 888-667-9262 (7 days a week 8am to 6pm)
- **Uses viral PCR test**

Community Health Center (Hartford, Meriden, Danbury, Waterbury, Stamford, New Britain, Norwalk, Middletown, New London) will test all ages

- Call scheduling line 475-241-0740
- Test Monday through Friday 9:00am-12:50pm
- **Uses viral PCR test**
CLINICAL PATHWAY:
Community Primary Care COVID-19 Screening Algorithm
Appendix B: CT Pediatric Testing Sites

Derby: Griffin Hospital will test patients 9+ years old

- 130 Division Street, Derby
- PCP should fax order to 203-841-1182
- Needs an order, photo ID and insurance card
- Open Monday through Sunday 8am to noon
- Patient needs to call 203-437-6815 to make an appointment
- Hotline 203-204-1053
- Uses viral PCR test

Farmington: UConn

- 263 Farmington Ave, Farmington
- Need an order. Doctor can order through EPIC if they have access.
- Open Monday through Friday, 7:30am to 2pm and Saturday 7:30am to 11am and Sunday closed. By appointment only.
- Call 860-679-1869 Monday through Friday 9am to 4pm to schedule an appointment
- Hotline 860-679-3199 open Monday through Friday 8am to 5pm
- Uses non-CDC COVID-19, SARS-COV2-DIRECT PCR or SARS-COV2 RNA

Go Health will test patients 1+ years old

- All locations are testing
- Requires virtual or in person visit with Go Health provider
- Uses viral PCR test

Greenwich Hospital

- Hospital Employee Garage on Lake Avenue, Greenwich
- Open 7 days a week 7am to 8pm
- The order in EPIC is LAB10811 or they can search COVID 10 SARS-2.
- If a physician doesn’t have EPIC they can fill out the form on the Yale website, https://www.ynhis.org/patient-care/covid-19/covid-19-testing.aspx click on Instructions for physicians (PDF). Or send an office facesheet with the following information: Patients name, DOB, DX Z03.818 and J06.19, copy of the patients insurance card, copy of the patients driver’s license, best contact phone number for the patient and test name “LAB10811 COVID 19 SARS-2 quest orderable”. Fax to 203-688-5562 or 203-688-7340.
- The patient will need to wait for the central scheduler to call them to find out when and where the patient needs to go
- Hotline 833-275-9644. Open 7 days a week 7am to 8pm
- Uses viral PCR test

Hartford Hospital – all ages

- 560 Hudson St, Hartford
- Open daily 8am to 4pm
- Enter order on EPIC, submit form online, or send order by email
- HHC will contact patient to schedule testing.
- Hotline 833-621-0600
- Uses viral PCR test

CONTACTS: HEATHER TORY, MD | BETH NATT, MD | MACDARA TYNAN, MD
This pathway is subject to change, based on evolving recommendations from the CDC and CT DPH.
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Hartford: St Francis Hospital
- 125 Woodland St, Hartford
- Physician order is not required. Suggest that the patient have a hard copy or picture of the script or they can be connected with a provider virtually at the time of testing.
- Open Monday through Saturday 10:30am to noon, Sunday closed.
- Drive up, no appointment needed
- Trinity Health Hotline 888-786-2790. Open 7 days a week 8am to 5pm
  - Uses viral PCR test

Meriden: MidState Medical Center – all ages
- 435 Lewis Ave, Meriden
- Open Monday through Saturday 8am to 4pm, Sunday 8am to noon.
- Enter order on EPIC, submit form online, or send order by email
- HHC will contact patient to schedule testing.
- Hotline 833-621-0600
  - Uses viral PCR test

New Haven: Yale New Haven Hospital – test all ages
- Open 7 days a week 7am to 8pm
- The order in EPIC is LAB10811 or they can search COVID 10 SARS-2.
- If a physician doesn’t have EPIC they can fill out the form on the Yale website, https://www.ynhhs.org/patient-care/covid-19/covid-19-testing.aspx click on Instructions for physicians (PDF). Or send an office facesheet with the following information: Patients name, DOB, DX Z03.818 and J06.19, copy of the patients insurance card, copy of the patients driver’s license, best contact phone number for the patient and test name “LAB10811 COVID 19 SARS-2 quest orderable”. Fax to 203-688-5562 or 203-688-7340.
- The patient will need to wait for the central scheduler to call them to find out when and where the patient needs to go
- Hotline 833-275-9644. Open 7 days a week 7am to 8pm
  - Uses viral PCR test

New London: Lawrence & Memorial Hospital
- Open 7 days a week 7am to 8pm
- The order in EPIC is LAB10811 or they can search COVID 10 SARS-2.
- If a physician doesn’t have EPIC they can fill out the form on the Yale website, https://www.ynhhs.org/patient-care/covid-19/covid-19-testing.aspx click on Instructions for physicians (PDF). Or send an office facesheet with the following information: Patients name, DOB, DX Z03.818 and J06.19, copy of the patients insurance card, copy of the patients driver’s license, best contact phone number for the patient and test name “LAB10811 COVID 19 SARS-2 quest orderable”. Fax to 203-688-5562 or 203-688-7340.
- The patient will need to wait for the central scheduler to call them to find out when and where the patient needs to go
- Hotline 833-275-9644. Open 7 days a week 7am to 8pm
  - Uses viral PCR test
Norwalk Hospital Emergency Room – Order needs to be from NuVance Medical Staff

- 34 Maple Street, Norwalk
- The doctor needs to fax (203-739-1514) an order
- Monday – Friday 7:00-11:00am
- The number to schedule is 203-739-4344
- Hotline 888-667-9262 (7 days a week 8am to 6pm)
- Patient will NOT be charged for an ED visit
  - Uses viral PCR test

Norwich: Backus Hospital – all ages

- 326 Washington St, Norwich
- Open Monday through Saturday 8am to 4pm, Sunday 8am to noon.
- Enter order on EPIC, submit form online, or send order by email
- HHC will contact patient to schedule testing.
- Hotline 833-621-0600
  - Uses viral PCR test

Stafford Springs: Johnson Memorial Hospital

- 201 Chestnut Hill Road, Stafford Springs
- Physician order is not required. Suggest that the patient have a hard copy or picture of the script or they can be connected with a provider virtually at the time of testing.
- Open Monday through Friday 8:30am to 3pm, Saturday and Sunday closed.
- Drive up, no appointment needed
- Trinity Health Hotline 888-786-2790. Open 7 days a week 8am to 8pm
  - Uses viral PCR test

Torrington: Charlotte Hungerford Hospital – all ages

- 540 Litchfield St, Torrington
- Open Monday through Saturday 8am to 3pm, Sunday closed.
- Enter order on EPIC, submit form online, or send order by email
- HHC will contact patient to schedule testing.
- Hotline 833-621-0600
  - Uses viral PCR test

Waterbury: St Mary’s Hospital

- St Regis Lot on Baldwin St, Waterbury
- Physician order is not required. Suggest that the patient have a hard copy or picture of the script or they can be connected with a provider virtually at the time of testing.
- Open Monday through Friday 9:30am to 3pm (closed for lunch 12pm to 12:45pm), Saturday 9:30am to 11am and Sunday closed.
- Drive up, no appointment needed
- Trinity Health Hotline 888-786-2790. Open 7 days a week 8am to 5pm
  - Uses viral PCR test
Willimantic: Windham Hospital— all ages

- 132 Mansfield Ave, Willimantic
- Open Monday through Friday 8am to noon, Saturday and Sunday closed.
- Enter order on EPIC, [submit form online](#), or [send order by email](#)
- HHC will contact patient to schedule testing.
- Hotline 833-621-0600
- **Uses viral PCR test**

**Note:** The Rapid Testing Center in New Haven and the self-testing at CVS Drive-Thrus are **NOT** testing pediatric patients. **Uses viral PCR test**